Facing Forward ends homelessness for families and individuals by offering hope, help and housing. Facing Forward provides permanent housing, education, advocacy, and social services.
OUR APPROACH

HOUSING FIRST
A safe and stable home is the best foundation upon which our cities most vulnerable residents can rebuild and prepare for a life of increasing self-sufficiency. When basic needs are met, clients can begin to focus on addressing the root causes of their homelessness. When a home is paired with skilled and compassionate services, residents can choose to face forward toward emerging dreams and possibilities.

HARM REDUCTION
We meet you where you are. Rather than set up often impossible barriers to needed help, Harm Reduction pairs with Housing First to generate an environment set up for success. Reducing harm is a continuum of successful progress rooted in the freedom to choose. Personal responsibility paired with hope, facilitates lasting and internalized change. Setbacks in life are normal. Change is hard. Housing First and Harm Reduction mean we never quit, until the resident is ready to move on without us.

TRAUMA-INFORMED CARE
Most homeless families and individuals have experienced at least one serious trauma. Trauma affects how we see the world and how we interact with other people. Our program creates a safe place for healing from trauma, where our residents are supported in making their own choices and in regaining control of their lives.

STRENGTHS-BASED PRACTICE
We do not ask, “what’s wrong with this person?” Instead, we ask, “what has this person triumphantly survived?” We build service plans in collaboration with our clients to enhance their natural strengths, resources and preferences. All of our programs are client directed — we believe our clients are experts in their own lives.
PERMANENT SUPPORTIVE HOUSING
Combines housing with no pre-determined end date with Comprehensive Clinical Case Management to individuals and families experiencing chronic homelessness and disability. PSH is both compassionate and smart. We take people as they are, help them discover where they want to go, and help them grow in self-determination and self-sufficiency. It is estimated that our programs save tax payers an average of $30,000 per year per client.

HEALTHCARE
Is a serious issue for people experiencing homelessness and an expensive one for our communities. Unaddressed health needs, including mental health, is both a contributor to and exacerbated by homelessness. At Facing Forward we provide healthcare navigation. By facilitating access to good healthcare we remove barriers to employment and reduce systemic costs.

LIFE SKILL DEVELOPMENT
Life skill development starts with identifying strengths and resources of each client and moves to identifying and developing areas for growth. Each person is different so our case managers work with each resident to develop goals and identify the available resources to meet those goals. Additionally, regular workshops are offered which addresses general needs such as learning to be a good tenant and a good neighbor or the Wellness Center which focuses on general health matters such as diet and exercise.

RESOURCE ADVOCACY
We facilitate self-sufficiency by assisting clients in gaining a wide variety of needed resources available to them at Facing Forward and in the community, such as mental health services, including domestic violence support, help with anxiety and depressive disorders, and education, including adults and school-age children with special needs. Legal advocacy is also available, as well as household management and employment navigation, connecting our residents to long-term resources for their personal journey.

MOVING ON
Our Moving On program helps residents identify their readiness to successfully transition from the supportive environment at Facing Forward and prepares them for long term success.
THE DIFFERENCE: HOUSING COST

$30-50,000

Cost of Chronic Homelessness per Person (AVG annual cost)

$12,427

Household at Facing Forward (AVG annual cost)

2017 OUTCOME HIGHLIGHTS

INCOME
75% of our residents maintained or increased income.

HEALTHCARE
96% of our residents were insured and linked to a health care home.

HOUSING
100% of our residents remained housed in the program for at least one year, and 92% of exiting residents moved on to other permanent housing.

566 individuals housed
288 adults, 22 seniors (62+)
59 young adults (18-24)
197 children

256 households served
179 scattered site
77 on site at Sanctuary Place
2017 FINANCIALS

**Total Revenue:** $2,964,630

**Public Support**
- Government Grants: $2,427,353
- Foundations: $353,000
- Special Events: $95,009
- Other Support: $57,670
- In-Kind Donations: $11,290

**Other**
- Interest Income: $10
- Fee Income: $20,298

**Total Expenses:** $2,845,001

**Programs & Services:** $2,520,188

**Fundraising:** $199,535

**Management & General Costs:** $125,278

**Net Assets**
- Total Assets: $389,697
- Total Liabilities: $44,523
- Total Net Assets: $345,174

This information summarizes Facing Forward’s financial activities for the period of July 1, 2016-June 30, 2017. It was extracted from the organization on June 30, 2017. Financial statements were audited by an independent accounting firm. Because the information does not include all of the disclosures generally accepted by accounting principles, it is not intended to present our financial condition or our operational results. A copy of the audited financial statements will be provided upon request.
**2017 SUCCESS STORIES**

**SHIRLEY**

Before Shirley started living at Sanctuary Place, she had experienced homelessness for 20 years, spending most of her nights outside—sleeping on church steps, and in Metra stations, playgrounds, and parks. She had recovered from a drug and alcohol addiction that began when she was only nine years old. Although she had successfully completed treatment and was committed to maintaining her recovery, Shirley was still homeless and surviving by asking strangers for money.

Shirley was grateful to have her own place at Facing Forward’s Sanctuary Place, but found it to be a big adjustment to come inside after so many years on the streets. After several weeks and lots of encouragement from her case management team, she was able to consistently sleep indoors. Now, Shirley has furnished her home and takes pride in her housekeeping. She’s had the opportunity to gain work experience with the Safe Passage program, helping children in Chicago Public Schools get to school safely. She says she values the peace and privacy of her own apartment.

Shirley’s goals for the future are maintaining her recovery, getting back to work, and focusing on improving her health.

**DORIS**

When Doris was about six years old, she was placed in foster care, and at age 13 she became homeless. After struggling for years to find stability, Doris was welcomed at Facing Forward, and from that point forward, Doris has focused on putting one foot in front of the other in order to improve her life and strengthen her family and community. Instead of dwelling on the past, Doris focuses on letting go in order to move forward in her life.

Doris earned her high school diploma and held multiple jobs until she could no longer work due to disabling medical conditions. In 2011, Doris suffered from a stroke, and later faced health complications, but working with her case manager to access medical care, eating better, and exercising, Doris has seen significant health improvements. Despite these challenges, Doris continues to be engaged and give back to her community by participating in The Crochet Queens, hosting a weekly Narcotics Anonymous meeting, and chairing an Emotions Anonymous group.

Doris is a loving mother of three adult children, grandmother of ten, and great-grandmother of one. She takes great pride in her children’s work ethic, parenting abilities, and intelligence. When looking toward the future, Doris shares that she wants to move into a family unit where she can have space for her children and grandchildren. She also wants to open a Dollar Tree and a laundromat someday. Doris says she’s “happy today…joyous…and so are my children…and they pass it on to their children.”
At Facing Forward we never set pre-determined limits on what residents can dream and achieve, nor do we set arbitrary limits on what an organization that is facing forward can do for its community. Entering fiscal year 2016, we began to dream around the idea of doubling the number of homeless persons we can empower with Permanent Supportive Housing. Shortly after beginning, we were given the opportunity to take on what would be an exact doubling of our current capacity. From dream to reality!

Fiscal year 2017 has been a journey of rapid growth and doing all that is required to ensure every new person to Facing Forward is receiving exceptional care on the path of ending her/his homelessness. We achieved the dream of ending homelessness for twice as many of our neighbors and we made sure to make room to dream again. Looking forward to fiscal year 2018, we dream of adding capacity to bring 50 more families who are now homeless, off the streets. With your help, we can!

A more than generous thank you is due to all of you who are our partners in the strategy and execution of our mission of ending homelessness for each person and each family we have the privilege and responsibility of serving. Thank you to our Board of Directors who ensure effective governance, strategic vision, and sustainable funding. Thank you to all who volunteer and enhance the work we have been able to do. Thank you to our funders of all types for caring about our city and investing in Home, Help, and Hope for every citizen. We must keep dreaming and keep striving together toward those dreams.

With Enduring Gratitude,

Rev. Douglas W. Bradshaw

“When we do for those in need what they have the capacity to do for themselves, we disempower them.”

(R. Lupton, Toxic Charity, pg. 50).
1984
Founded as “Interfaith Council for the Homeless”

2003
Initiated Housing First with 63 single women and 6 families at Sanctuary Place

2005
Bill Johnson becomes Executive Director

2008
ICH is awarded a contract to provide 29 scattered site Shelter Plus Care units and develops the Shelter Graduates program

2010
Interfaith Council for the Homeless changed its name to Facing Forward to End Homelessness

2013
FF is awarded a HUD grant to extend our services to 15 additional scattered site families

2014
Rev. Doug Bradshaw becomes Executive Director

2015
Initiated “Vital Vets” program, extending our services to Chicago’s homeless veterans

2016-2017
Staff increased from 11 to 22; households served increased from 118 to 245
WAYS YOU CAN SUPPORT US

Tax-deductible gift
Corporate giving
Housewarming baskets
Participate in our Day in the Life homeless immersion experience
Event sponsor
Volunteer
Holiday toy drive
Keep up with us on social media
THANK YOU TO OUR SUPPORTERS

We truly appreciate the generosity of our corporate, foundation, government, individual (names not listed), and judicatory donors. You've helped end the cycle of homelessness for hundreds of families and individuals in 2017.

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Chicago Department of Family & Support Services
Illinois Department of Human Services

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