



2020 ANNUAL REPORT

July 1, 2019 – June 30, 2020

Facing Forward 
to end homelessness

OUR MISSION

Facing Forward ends homelessness for families and individuals by offering hope, help and housing. Facing Forward provides permanent housing, education, advocacy, and social services.



WE BELIEVE IN DIVERSITY, EQUITY, AND INCLUSION

Facing Forward is committed to empowering all individuals to envision a brighter future. We are always striving to ensure our approach is reflective of the unique paths which have led people to Facing Forward.

We are committed to fostering a diverse, equitable, and inclusive environment where each member of Facing Forward is empowered to be themselves, share ideas, and contribute to the mission and vision of the organization. We believe that we are stronger together.

We want to serve as a foundation and work in partnership with clients, staff, vendors, our board, and community partners. In unity, we can work to prevent and end homelessness for our clients; to partner with them on their journey toward stability, health, and self-sufficiency.

PROGRAMS & IMPACT

- **PERMANENT SUPPORTIVE HOUSING (PSH)** - Facing Forward's longest-running program is a proven model for ending homelessness. We serve those with a history of chronic homelessness and disabling conditions and pair them with comprehensive case management and stable housing without a pre-determined end date. We partner with clients to help them build stability, establish goals, and grow in self-determination.
Our PSH program served 700 individuals, 297 of which were children.
- **HOUSING NAVIGATION** - Facing Forward provides short-term case management services to help individuals and families experiencing homelessness identify and access appropriate permanent housing opportunities. We provide guidance and support through the entire housing process, including obtaining documents, attending appointments, and reviewing lease agreements.
Our Housing Navigation program served 141 individuals.
- **NEW HOUSING LOCATION** - In partnership with domestic violence and human trafficking agencies, Housing Locators rapidly identify and connect survivors with safe, stable housing to prevent them from experiencing homelessness.
Our Housing Location program served 46 households.
- **NEW SKILLED ASSESSMENT** - In partnership with local shelters, Facing Forward guides families and individuals through a one-time assessment focused on housing needs and vulnerability. We place clients on the city's housing services waiting list and connect them to critical resources through referrals to service providers in the community.
Our Skilled Assessment program served 785 individuals.

OUR APPROACH

HOUSING FIRST

Housing First is an effective and long-term solution to chronic homelessness. It stems from the fact that individuals must have basic needs such as food and shelter met before they can address the root causes and intergenerational effects of chronic homelessness. When a home is paired with skilled and compassionate services, clients can face forward toward emerging dreams and possibilities.

HARM REDUCTION

We meet clients where they are. Rather than set up barriers to needed help, Harm Reduction pairs with Housing First to generate an environment set up for success. We help clients meet their individual goals, which are on a continuum. Change does not occur overnight. We celebrate and encourage every success, and reducing harm is our first and most essential goal.

STRENGTH-BASED PRACTICE

We do not ask, “what’s wrong with this person?” Instead, we ask, “what has this person triumphantly survived?” We build service plans in collaboration with our clients to enhance their natural strengths, resources and preferences. All of our programs are client directed—we believe our clients are experts in their own lives.

TRAUMA-INFORMED CARE

Most individuals who have experienced homelessness have also experienced one or more traumatic events. Trauma affects how we see the world and how we interact with others. Our program creates a safe place for healing from trauma, where residents are supported in making their own choices and in regaining control of their lives.

TWO-GENERATION MODEL

We follow a whole-family approach to case management that addresses needs and creates opportunities for both children and adults. Through new parent-, child-, and youth-focused services, we promote stability and growth for each individual we serve, in order to end generational cycles of homelessness.



STORIES OF HOPE

Ramona entered our program in 2010 after having experienced homelessness for seven years and while facing addiction. Through tremendous resilience and with Facing Forward's support, Ramona maintained her stability and sobriety, and two years later she gained custody of her grandson.

Determined to lead by example, Ramona prioritized her education and received her MBA in 2019. Most recently, she completed a certification in project management.

Her grandson, Avonte, graduated high school as captain of the basketball team and Homecoming King. He received several offers for academic and athletic scholarships and is now pursuing a degree in engineering.

In Ramona's words, "There is no limit to what you can achieve if you work hard and strive to achieve it."

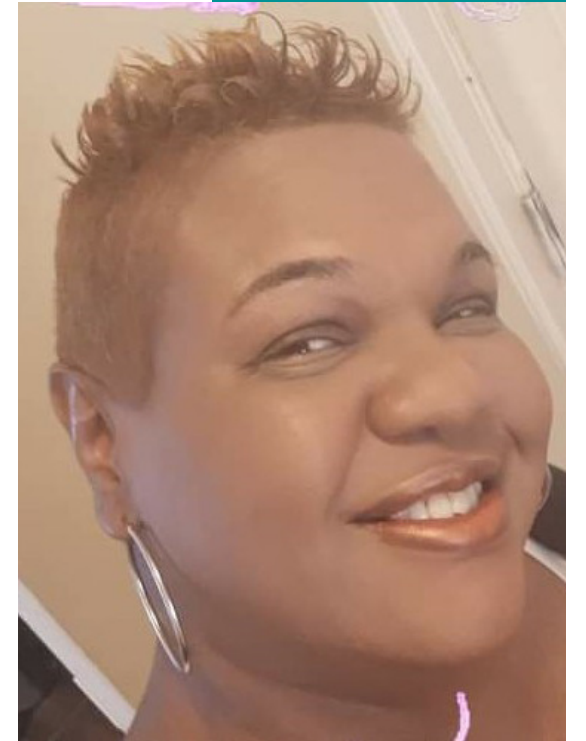


Ramona

Gwen had spent nearly 30 years as a social worker, helping clients experiencing homelessness when the organization she worked for suddenly ceased operating in 2013. During that time, Gwen also suffered the loss of her mother. Grieving and unable to find another job to afford her mortgage, she began the spiral she refers to as "her storm."

Gwen moved in with a partner to stay afloat but found herself experiencing homelessness soon after. She survived homelessness for three years before connecting with Facing Forward. With a new stable home and mental health services that helped her address her grief and depression, she is moving forward.

Making a career pivot, Gwen received her state license to work in radiography this past fall. Although she's been unable to begin work due to Covid-19, she expresses gratitude and looks to the future with hope that she will once again be able to help others facing homelessness. Because as she points out, "it could happen to any of us."



Gwen



SMART POLICY

In addition to ending cycles of homelessness, Permanent Supportive Housing (PSH), for example, saves Chicago taxpayers millions of dollars each year by reducing frequency of use and costs associated with emergency rooms, hospitalizations, jails, and shelters.

Facing Forward's PSH and Housing Navigation programs save anywhere from \$4 million - \$25 million each year by connecting over 800 people* to permanent housing and reducing the use of these publicly funded services. ^{1,2}

* 700 through PSH + 141 through Housing Navigation

1. United States Interagency Council on Homelessness
2. National Alliance to End Homelessness

2020 OUTCOME HIGHLIGHTS



1,670+ LIVES CHANGED

Achieved through Permanent Supportive Housing (PSH), Housing Navigation, Housing Location and Skilled Assessment



INDIVIDUALS HOUSED

403 adults + 297 children served through Permanent Supportive Housing
98.9% of clients in PSH ended their cycle of homelessness over the past 5 years



HEALTH IMPROVEMENT

91% of PSH households were enrolled in health insurance
67% of PSH households received preventative care



INCREASED SELF-SUFFICIENCY

74% of PSH households maintained or increased their household income
76% of PSH households demonstrated increased life skills/self-sufficiency



YOUTH SUPPORT

49% of 3- and 4-year-olds in PSH were enrolled in preschool
89% of high school seniors in PSH graduated



COVID-19 EFFORTS

We've increased rental & utility assistance, PPE, food, e-learning & sanitation supplies, and not one person in our programs has slipped back into homelessness.



A HISTORY OF FACING FORWARD

Interfaith Council for the Homeless (ICH) is founded to work collaboratively within faith-based communities to create an **emergency shelter and warming center network**

1984

ICH becomes a **Housing First** provider, serving 69 households at **Sanctuary Place** and 29 in scattered sites across Chicago

2003

Facing Forward **doubles in size**, growing to 245 Permanent Supportive Housing households and 22 full-time staff to serve over 500 individuals

2016

Facing Forward adopts a **Two Generation** case management model, assembling a specialized **Youth Services** team to provide targeted services for parents, children, and youth

2019

ICH establishes a new program to provide **case management and mental health services** to clients in emergency shelters

1998

Interfaith Council for the Homeless changes its name to **Facing Forward to End Homelessness**

2010

Facing Forward begins providing **Housing Navigation** services for Chicago families experiencing homelessness

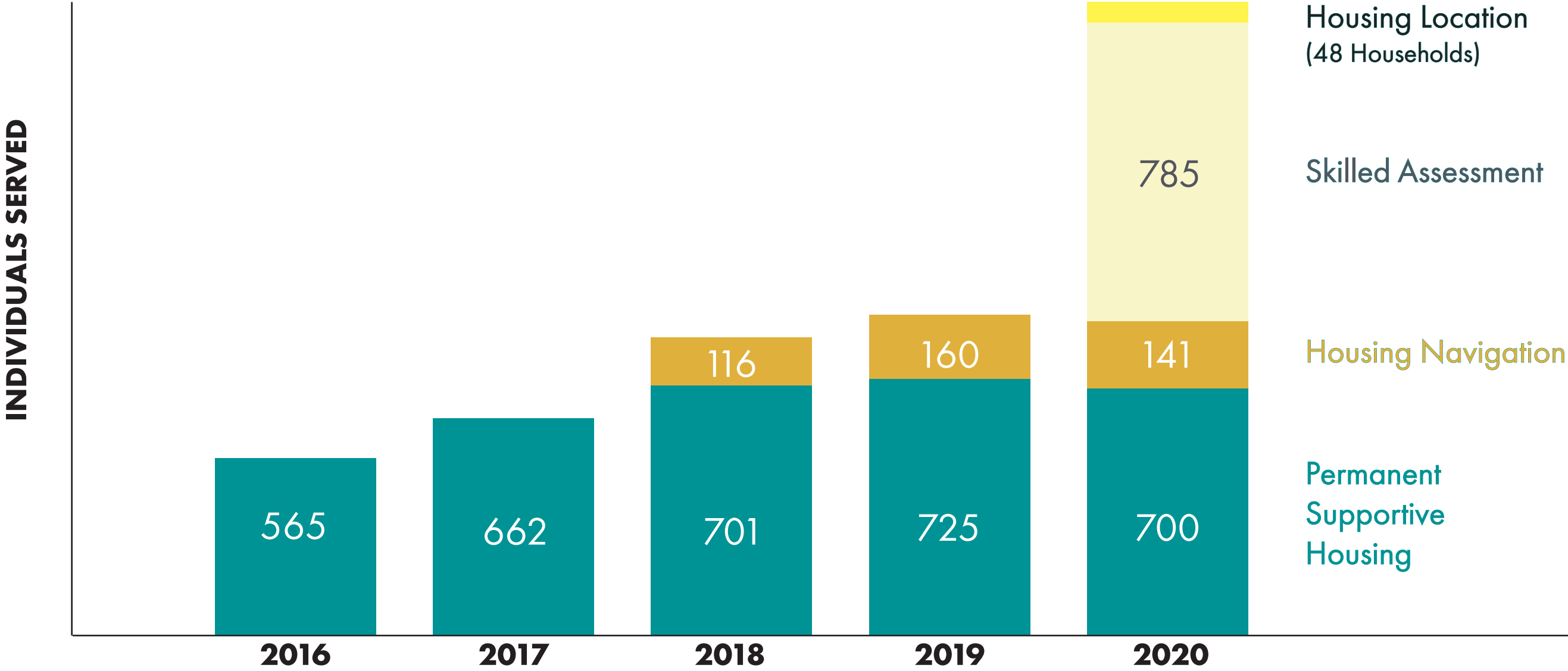
2017

Facing Forward launches **Housing Location** support for survivors of domestic violence and human trafficking, and **Skilled Assessment** services in partnership with local shelters

2020

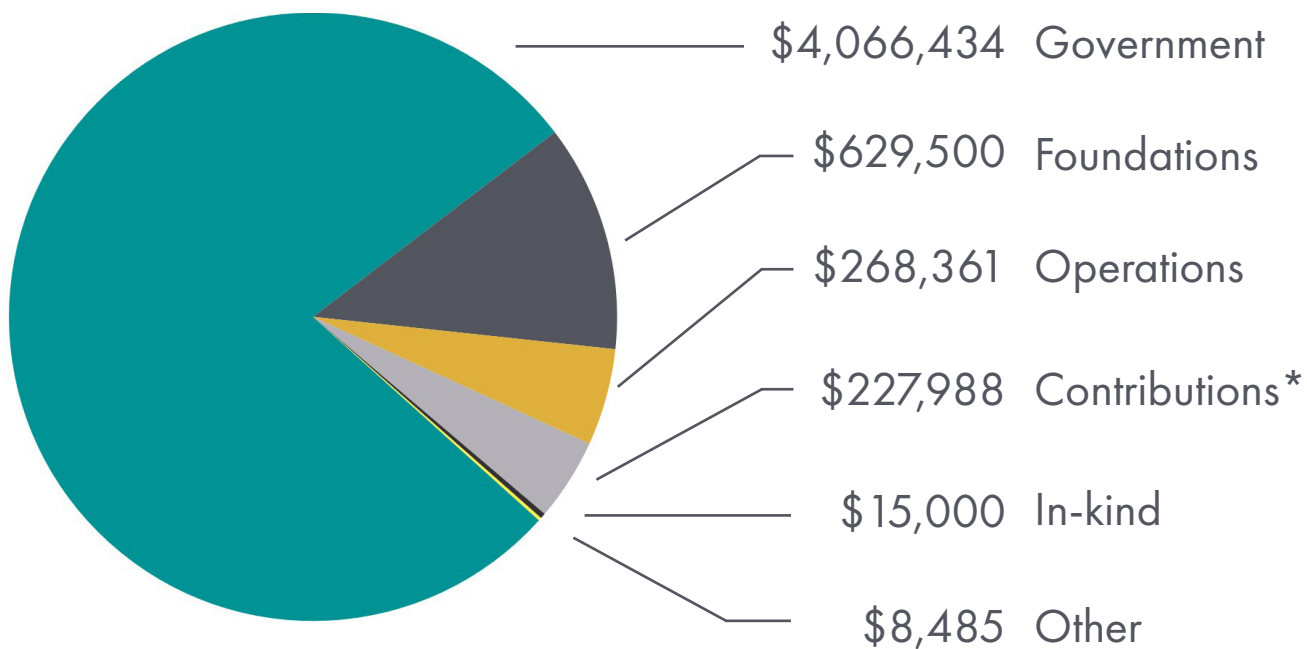
OUR GROWTH

1,670+ individuals served in 2020



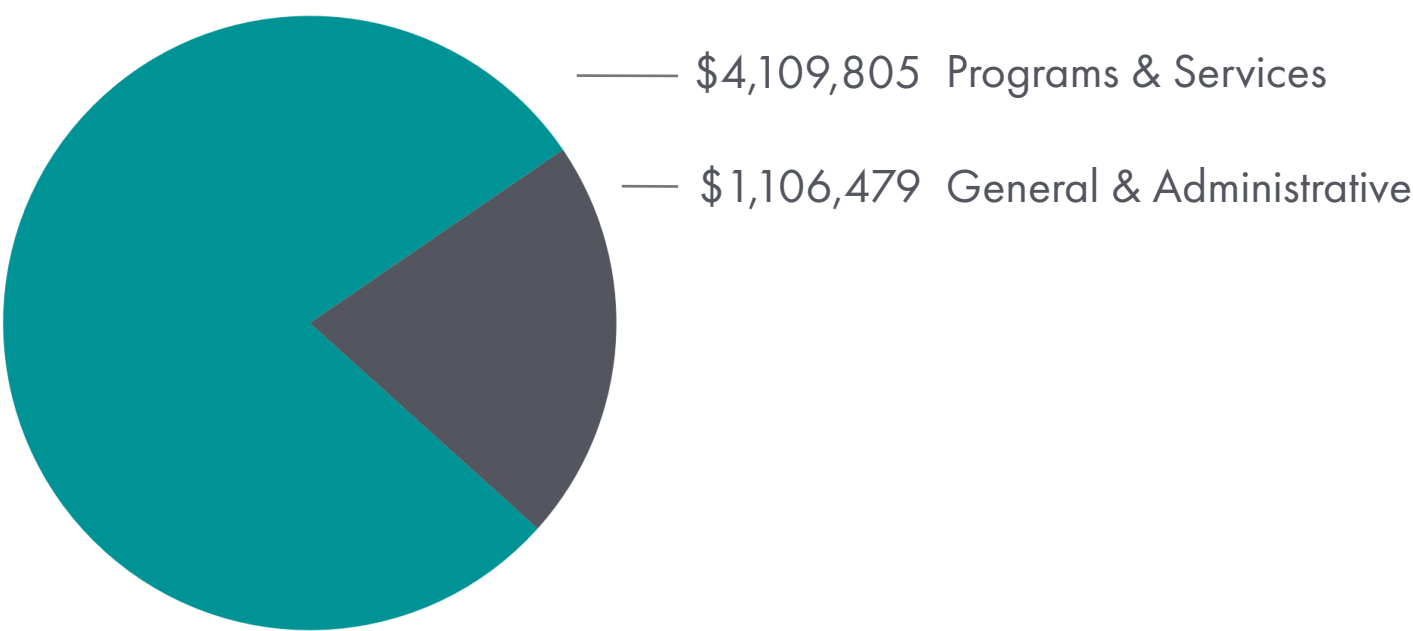
2020 FINANCIALS

REVENUE: \$5,215,768



*Individual, Corporate, Faith-based

EXPENSES: \$5,216,284



Facing Forward closed FY 2020 with a \$516 deficit due to the expending of Paycheck Protection Program (PPP) funds during the coronavirus pandemic. As of the fiscal year end, the PPP loan was not yet forgiven, therefore the revenue was not recorded.

NET ASSETS

Total Assets:	\$ 1,322,349
Total Liabilities:	\$ 414,150
Total Net Assets:	\$ 908,199

This information summarizes Facing Forward’s financial activities for the period between July 1, 2019 and June 30, 2020. The data was extracted from the organization’s financial statements as of the period ending June 30, 2020, which were audited by an independent accounting firm. Because the information does not include all of the disclosures as required by generally accepted accounting principles, it is not intended to represent our financial condition or our operational results. A copy of the audited financial statements will be provided upon request.

LOOKING TOWARD 2021

Dear Friends,



This year, we are inspired by the resilience of our clients who continue to face forward during this difficult time. The determination required to survive the trauma of homelessness and strive to achieve a more stable, healthy, and equitable life is no small feat, even without the compounding effects of a pandemic. And yet, individuals in our program remain hopeful day after day, working in partnership with us toward achieving their goals despite numerous challenges.

At a time when all of us have been so deeply impacted by Covid-19, our Facing Forward community has been comforted, encouraged, and humbled by the outpouring of generosity from our supporters. All our partners—friends, volunteers, funders, organizations, community groups, faith groups, small businesses and corporations—have stepped up to support our clients, our organization, and our front-line staff.

Together, we answered a more urgent call by expanding our reach and programming to support over 1,600 individuals in Chicago— more than ever. We proudly continue our holistic approach to address generational effects of homelessness

through targeted child, youth, and parent supports that focus on housing stability, health improvement, and access to education and employment opportunities.

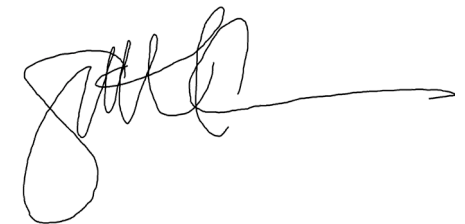
We would like to thank all who gave their time and talents in support of our clients and our mission of Home, Help, and Hope. And special thanks to our Board of Directors whose governance, strategy, and vision continue to pave the way for us to “do more and do better.”

As we look forward to a brighter, healthier future, please accept our deepest gratitude for the many lives you have helped change this year. It all starts with home.

With our sincere appreciation,



Rev. Doug W. Bradshaw
Executive Director



Julie Hamilton
Board Chair-elect

2020 BOARD OF DIRECTORS

CHAIR

Sean Auton, *HMB Legal Counsel*

VICE CHAIR

Julie Hamilton, *+Intention*

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SECRETARY

Mike Richmond, *The Horton Group*

Rev. Doug Bradshaw, *Executive Director*

Ashwin Avasarala, *KBS*

Bryce Bach, *Oliver Wyman*

Bibek Das, *Chawla & Ravani, P.C.*

Chris Hume, *Cullen CM*

Theo Schroeder, *Resident Representative*

Matthew Tucker, *Highmark Health*

Stephanie Van Vlerah, *Oxford Financial Group*

Harish Venkitaramanan, *Cisco Systems*



2020 ASSOCIATE BOARD

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Mark Seconsky, *Dentons*

Merly Thomas, *ICNC*

Sadé Tidwell, *Seyfarth Shaw*

Malini Udayabhan, *Discover Financial Services*



IN LOVING MEMORY

THEO SCHROEDER

In June 2020, with heavy hearts, we said goodbye to Facing Forward board member and resident, Theo Schroeder.

Theo worked hard to ensure that our programs and policies always centered around our clients. He was a warm and energetic soul with a passion for helping others that inspired us all. Theo chose to harness life's challenges for good. He used his personal experience to make the world a little brighter for those around him. We thank you, Theo, for making that choice.

Theo's time with us ended in his own home,
a man of deep and expressed faith, connected to those he loved.



CONTACT US!

642 N Kedzie Ave
Chicago, IL 60612
(773) 265-1207

info@ffchicago.org
www.ffchicago.org

 @facingforwardchicago

 @ff_chicago

 @facingforwardchicago

 Facing Forward to
End Homelessness

WAYS YOU CAN GET INVOLVED

Corporate Partnership · Landlord Partnership · Social Media · Tax-deductible Gift

In-Kind Donations of School Supplies, Toys, Hygiene Items and Housewarming Baskets

Host a Lunch & Learn · Serve on One of Our Boards · Sign Up for Our Newsletter · Volunteer

THANK YOU TO OUR SUPPORTERS

We truly appreciate the generosity of our corporate, faith-based, foundation, government, individual and in-kind partners.

You've helped end the cycle of homelessness for over 1,600 families and individuals in FY 2020 (July 1, 2019 — June 30, 2020).

Corporate

Anonymous (1)
ADP
AIDS Foundation of Chicago
Albert Schweitzer Fellowship
All Chicago
Amazon Smile
Ameriprise Financial
Baird & Warner
Bank of America
Blue Cross and Blue Shield of Illinois
Boston Consulting Group
Byline Bank
CDW Corporation
Chicago Wolves Charities
Chubb
Cisco Systems
Corporation for Supportive Housing
EIMC LLC
First Bank of Highland Park
First Eagle Bank
Forefront
HMB Legal Counsel
Inland Bank and Trust
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JDP Inc.
JP Morgan Chase
Judlau Contracting, Inc
Microsoft
Morningstar
Near North National Title
Northern Trust
Our Lady of the Wayside School
PayPal Giving Fund
Questek Innovations LLC
SCM Connection
Sunstone Properties LLC
Tenant Advisory Group
The Horton Group
The Long Room
The Mid-America Club
Thornton Powell
TiER1 Performance Solutions
Transunion

Faith-based

First Presbyterian Church of Evanston
First United Church of Oak Park
First United Methodist Church of Downers Grove
Fourth Presbyterian Church, Chicago

Glencoe Union Church
Knox Presbyterian Church, Naperville
Presbyterian Church of Western Springs
River Glen Presbyterian Church
Temple Jeremiah, Northfield
The Presbyterian Church in Orland Park
Yorkfield Presbyterian Church, Elmhurst

Foundation

Anonymous (4)
Beds for Kids Fund
Bob's Discount Furniture
Conant Family Foundation
Cuore e Mani Foundation
Helen & Curtis Pinnell Foundation
Husain Family Foundation
Impact Grants Chicago
Joseph & Bessie Feinberg Foundation
Leva Family Foundation
Pierce Family Foundation
Polk Bros. Foundation
Sally Mead Hands Foundation
The AMD Family Fund
The Blowitz-Ridgeway Foundation
The Chicago Community Trust

The Crown Family
The Owens Foundation
The Reva & David Logan Foundation
United Way of Metro Chicago
VNA Foundation

Government

Illinois Department of Human Services
Illinois Department of Public Health
U.S. Dept of Housing & Urban Development

Individual

Anonymous (28)
Jenna Adams
Sabrina Ajanee
Amy Alfano
Mike Alkaraki
Justine Allenbach
John Ambrogi
Rebecca Anders
Tita Arroyo
Sean Auton & Sabrina Henry
Bryce & Maya Bach
Rick Bach
Nahiris Bahamón

Individual cont.

Cherie Balan	Michael Chaney	Cameron Gerhart	Jason Helfert	Edward & Joan Krol
Bill Baranyk	Nicol Chervenak	Brian & Andrea Gilbert	Etan Heller	David Kuffner
Stephanie Barger	Howard Conant	Constance Gilchrist	Dorothy & Seth Hemming	Kenneth & Kathleen Kulas
Ruiz Barraza	Daniella Cos Tovar	John Gjeldum	Katie Hench	Harriet & Phillip Kweton
Laura Bass	Michael Cramer	Alan Goldman	Jackson Hendrick	Kyndyll Lackey
Margaret Bastick Taylor	Lori Danajka	Scott & Taryn Goldstein	Patrick & Anne Henning	Kristin Lamar
Dan Baxa Jr.	Bibek Das & Irina Dashevsky	Heidi Gonzalez	Julie Hess	Brannon Lambert
Betsy Benito	Sean Dauber	Mitch Gordon	Hamilton Hill	Callie Lambert
Fred & Margaret Bennecke	Faruk Daudbasic & Nirmela Hasanovic	Adam & Anna Gorecki	Brenda Ho	Steve Larson
Angela & Ross Bentsen	Brian Davis	Cynthia & Rich Gorecki	Rebecca Ho	Kim Leland
Meagan Berthiaume	Gail Davis	Jerilyn Gossett	Donald & Sandra Hoffman	Matthew Lillegard & Becky Hulst
Michael Beychok	Keith & Carol Decker	Timothy Graham	Theon Hoffman	Betsy & Bob Littel
Cindy Blikre	Robin Dee Fern	Loretta Gratias-Bremer & Richard Bremer	Daniel Horton	Cindy Lo
Jeannine Blyth	Jenny Dodson	Cina Grayson	Steven Hougsted	Christine Lopez
Benjamin Bocher	David Doerr	Max Grebenschikov	Rev. William Houston	Karen Lothan
Len & Nicole Bogacki	John & Tamara Dougherty	Deanna Green	Jen Hults	Joseph Ludwig
Jonathan Boulahanis	Charles & Ruth Dow	Bill Gregg	Christopher & Rachael Hume	Caroline Lutz
Dion Boyd	Andrew Drabik	Alexis & Andy Gregg	Courtney & JJ Ivaska	Alan Mack
Rev. Doug & Megan Bradshaw	Linda Eastwood	Meghan Grienenger	Kathleen & Mark Jaccarino	Adithya Madabhushi
Benedict Brady	Yelena Eliopoulos	Phillip & Ruth Gross	Gregory Jackson	Carol Magura
Raymond & Sheila Brand	Banafsheh Esmaili	Louis & Mabel Gruber	Kenyetta Jackson	Trudy Marshall
Edward & Linda Breclaw	Lance Evans	Matthew Gryzlo	Pastor Kathy Jacobson	Maria Matos-Burns & Martin Burns
Ed Bronson & Eileen Gelblat	Theresa Faber	Jenny Guenther	Coleman Johnson	Scott McCormick
Nathan Brown & Elana Jacobs	Haley Fitzsimons	Marilyn Gustafson	Jeff & Mary Kay Johnson	Matt McLeod
Phyllis Buntin	Edward & Mae Gilliams Fizer	Julie & Ian Hamilton	Johan Joseph	Dan & Sharon McNerney
Audrey Cameron	Adi Friedman	Doug Hamje	Shayn Kail	Jennifer Meiri
Liz Carter	Taylor Gantz	Nonnie Hamovitch	Laura Kaufman & David Levine	Bridgitt Montijo
Arielle Cedar	Bobby Ganzer	Michael J. Hansche	Jorden Kawamoto	Linda & Ed Moritz
Kanika Chakravorti	Patricia Gates	Nancy & Tom Hanson	Kevin Kermes	Jamee Moroney
Mike & Kelly Chandler	Lois Gates	Carrie Hawthorne	Susan & Michael Klaessy	Amy Mosny

Individual cont.

Rebecca Mueller	Tom & Ellie Raftery	George & Linda Stevenson	Kendra Williams	Emily Irish-Ryan
Neal Mugve	Michael Raftery	Kyle Stokien	Richard John Williams	Jasmine Kwong
Kristi Naidech	Michael Raimondi	Paul Stroka	Theresa Wineman	La Casa Norte
Jennifer Neilsson & Matthew Maas	Carole Razim	Victoria Strong	Molly Winter	Karen and Timothy Lankisch
Rich & Patty Niemaszyk	Jon Reid	Phyllis Tabachnick	Kenneth Wojcik	Lexington Square of Lombard
Bill & Lona Noonan	Debra Reisenethel	Diana Talpa	Mike Wojcik	Long Grove Confectionery Co.
Earnestine Norwood	Mike & Katie Richmond	Lisa Totino	Joseph Zarlenga	Lynfred Winery
Masood Nusratty	Ethan Roeder	Layla Treuhaft-Ali	Eric & Jennifer Zoberman	Molly Montaro
Jennifer Okarma	Jenny Rosene	Bailey Trevisan	In-Kind	Jennifer Nardini
Jeff Oskin	Michael Roth	David Trevisan		Nielsen
Nancy Oskin	Khushbu Sah	Marissa Trevisan		Ohio State University-Morrill Scholars
George Ossei	Elizabeth Sampson	Sue & Scott Trevisan		Open Books
Jo & David Page-Dale	Brian Sampson	Bradley Troast		Presence Resurrection Medical Center
Dragana Pajovic	Brink Sanders	Matthew Tucker		Public Consulting Group
Christina Pang	Rachel Sandler	Malini Udayabhan		Revolution Brewing
Narendra Parekh	Rick & Helene Scarpelli	Maria Uhler		Scraps on a Mission
Jessica Parent	Nicole Schall-Plotner	Vinay Vallabh		Share Our Spare
Craig & Joanne Parker	Debbie Scherf	Ashley Varterasian		Jackson Smith
William Passolt	Carol Schmitz	Harish Venkitaramanan	ACE Restaurant Equipment and Supply Company	Sydney Spain
Viraj Patel	Danny Schuman	Eric Vinsel	Afrika Alsup	SpiderMeka Photography
Edner Paul	Mark Seconsky & Kevin Matuszewski	Ben & Stephanie Van Vlerah	Aditya Bajaj	The Annoyance Theatre and Bar
Greg Peebles & Laura Wazny	Paul Shaheen	Barbara Vogelman	Benny’s Chophouse	Merly Thomas
Julia Perciasepe	Sean Shatto	Cindy Vogelman	Bernie’s Book Bank	Ukrainian Village Mutual Aid
Joyce Perry	Deborah Sheehan	Sharon Wang	BMO Harris Bank	Kathy Jo and Ron Van
Denis Pierce	Anne Sheldon	Patti Weber	Sandy Chapman	Windy City P.E.A.R.L.S.
Abbie Platt	April Shewry	Sara Weeks-Gloddy	Chicago Foundation for Women	
Cynthia Plouche	Josh Singewald & Leslye Swigert	Dan Weisberg & David Klingenberg	Chicago Furniture Bank	
Nery Porras	Dean Snyder	Richard Wempe	Chicago Opera Theater	
Mallory Potter	Kathleen Spahr	Patricia & Steven Wetter	Chicago Period Project	
Janet & Raymond Powers	Dawn Stephenson Tatum	Michael Wiley	Cradles to Crayons Chicago	
			Dreamchasers United NFP	
			Jennifer Easom	
			FUND Consulting	
			Cari Giannoulas	
			Greystar	
			Illinois Sports Facility Authority	

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FACING FORWARD
TO END HOMELESSNESS**

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ENVISIONING BETTER

WITH FACING FORWARD TO END HOMELESSNESS



HMB understands the drive to be better. A better experience is what we work to deliver in every matter, every relationship and all that we do.

We're proud to support Facing Forward's vision for a better future and their commitment to empowering individuals through housing and social services.

www.HMBLAW.com





130 Years of Enriching Communities.

Northern Trust is proud to support Facing Forward to End Homelessness. For 130 years, we've been meeting our clients' financial needs while nurturing a culture of caring and a commitment to invest in the communities we serve. It's all part of being a good neighbor.

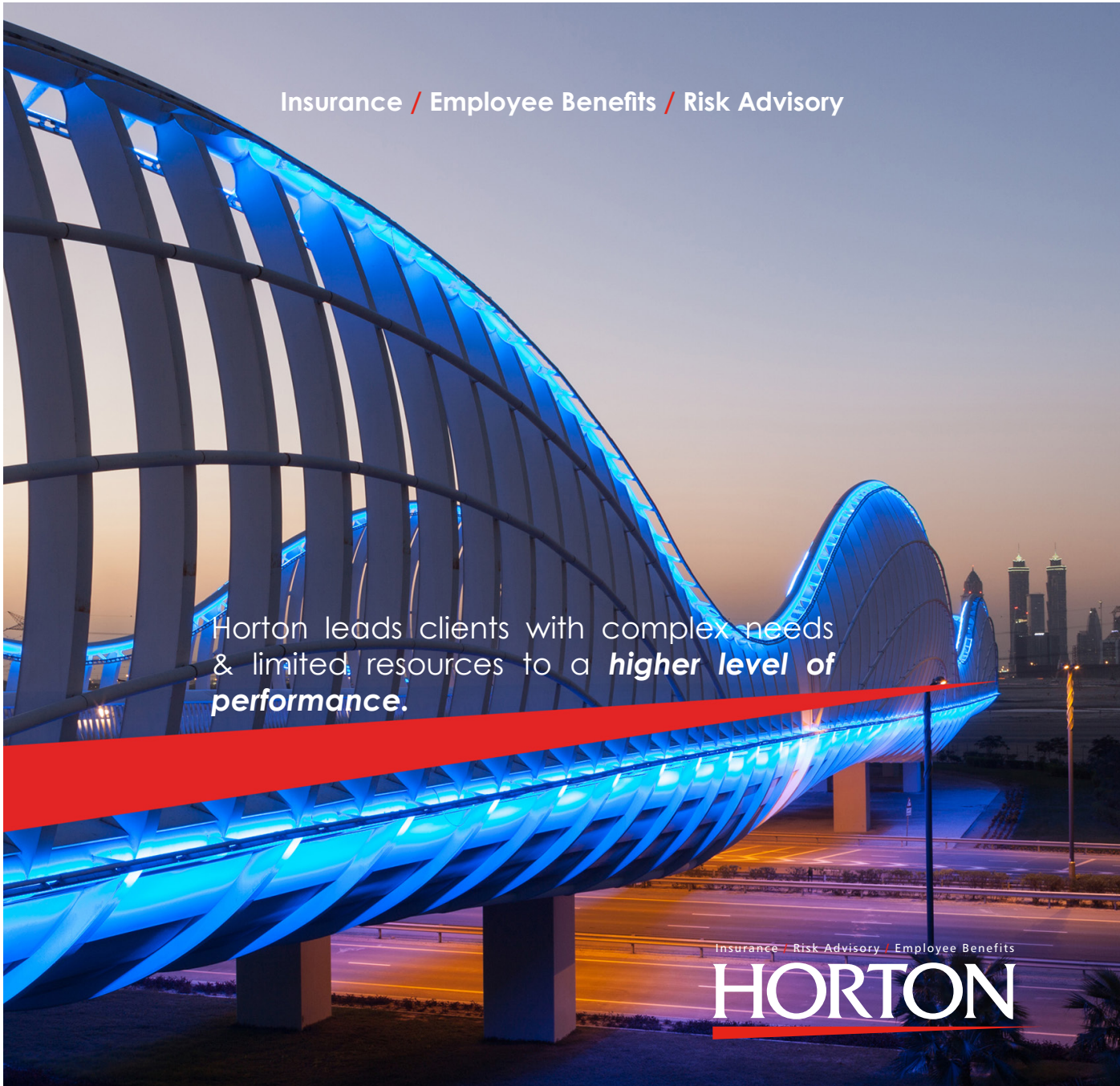
FOR MORE INFORMATION CONTACT

Lindsay Durr, Vice President
National CRA Practice Lead
50 South La Salle Street
Chicago, IL 60603
ld58@ntrs.com or 312-444-2325
northerntrust.com



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