

Facing Forward 
to end homelessness



2022 ANNUAL REPORT

JULY 1, 2021 -
JUNE 30, 2022



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Dear Friends,

At Facing Forward to End Homelessness, each interaction with our clients is an opportunity to create positive change, not only on an individual level but in our community. As our collective efforts to address pressing, systemic issues continue, we have diligently asked ourselves, “What can we do to better serve our neighbors today?” The answer has been to continually seize the moment as a chance to grow and improve.

Last year, we served over 3,000 of our neighbors on their journeys beyond homelessness, more than ever before.

Through targeted rapid re-housing programs, such as our First Foundations pilot program, we’ve worked to address gaps in federally funded program eligibility, helping resilient young families quickly build stability and self-sufficiency. Our Two-Generation efforts have increased participation in supportive services family-wide, creating more avenues for educational success and economic mobility from one generation to the next.

Facing Forward’s growth and accomplishments from the past year are only possible through the tremendous support of our community. Thank you to all of our friends, volunteers, board members, donors, partner agencies, foundations, community groups, faith communities, small businesses, corporations, and public partners.

We hope that as you review the highlights of the past year in the pages that follow, that you will recognize your crucial part in the progress we have achieved together and take heart in the role you have had in ending homelessness one home, one person at a time.

With enduring gratitude,



Rev. Douglas W. Bradshaw

Rev. Douglas W. Bradshaw
Executive Director



Bryce Bach

Bryce Bach
Board Chair-elect

OUR MISSION

Facing Forward ends homelessness for families and individuals by offering hope, help, and housing. Facing Forward provides permanent housing, education, advocacy, and social services.

WE BELIEVE IN DIVERSITY, EQUITY, AND INCLUSION

Facing Forward is committed to empowering all individuals to envision a brighter future. We are always striving to ensure our approach is reflective of the unique paths which have led people to Facing Forward.

We are committed to fostering a diverse, equitable, and inclusive environment where each member of Facing Forward is empowered to be themselves, share ideas, and contribute to the mission and vision of the organization. We believe that we are stronger together.

We want to serve as a foundation and work in partnership with clients, staff, vendors, our board, and community partners. In unity, we can work to prevent and end homelessness for our clients; to partner with them on their journey toward stability, health, and self-sufficiency.

OUR APPROACH



HOUSING FIRST

Housing First is an effective and long-term solution to chronic homelessness. It stems from the fact that individuals must have basic needs, such as food and shelter, met before they can build stability in other areas of their lives and address the intergenerational effects of chronic homelessness. When a home is paired with skilled and compassionate services, clients can face forward toward emerging dreams and possibilities.



HARM REDUCTION

Facing Forward meets clients where they are. Rather than set up barriers to needed help, Harm Reduction pairs with Housing First to generate an environment set up for success. We help clients meet their individual goals to address high-risk behaviors, such as substance use, acknowledging that change does not occur overnight. We celebrate and encourage every success, and reducing harm is our first and most essential goal.



TRAUMA-INFORMED CARE

Most individuals who have experienced homelessness have also experienced one or more types of trauma. Trauma affects how we see the world and how we interact with others – it can be a cause and result of homelessness. Facing Forward creates a safe and supportive place for healing from trauma, where residents are supported in making their own choices and in regaining control of their lives.



STRENGTH-BASED PRACTICE

We all possess unique traits that help us grow and move along our journeys. Facing Forward works with clients to identify their assets and build service plans that enhance their natural strengths, resources, and preferences while addressing vulnerabilities or weaknesses. All of our programs are client directed as we believe our clients are experts in their own lives.



TWO-GENERATION MODEL

We follow a whole-family approach to case management that addresses needs and creates opportunities for both children and adults. In order to end the generational cycle of homelessness, we provide parent, child, and youth focused services that promote stability and growth for each individual we serve.

OUR PROGRAMS

PERMANENT SUPPORTIVE HOUSING (PSH)

Facing Forward's longest-running program is an evidence-based model for ending homelessness. Based on Housing First principles, we connect families and individuals with a history of chronic homelessness and disabling conditions with long-term, stable housing and comprehensive case management services. We partner with our clients to help them build stability, establish goals, and grow in self-sufficiency and agency.

PSH is proven to increase housing stability, improve physical and behavioral health outcomes, and reduce the use of crisis services such as shelters, emergency departments, and jails.

PSH promotes client choice in housing selection and supportive service participation. Building agency is a key part of our clients' work to maintain stable housing and reach toward their goals.



Watch Hylon tell her powerful story in her own words.



PERMANENT SUPPORTIVE HOUSING IN ACTION

Facing Forward's PSH clients live in apartments all throughout Chicago. Our clients have apartments that fit their needs and case managers to support them as they work toward their self-determined goals. PSH offers clients an opportunity to begin new chapters in their lives, beyond homelessness.

Through our PSH program, Hylon has gained the stability she needed to begin her healing journey and provide her granddaughter, Ki'yana, with what she feels she never had – a childhood.

“Facing Forward has given me a lot, and as long as I do my footwork, they do their footwork. They have faith in me, so now I walk with my head up high.”

– HYLON, FACING FORWARD CLIENT



PERMANENT SUPPORTIVE HOUSING IMPACT

Building upon the foundation of stable housing, our Permanent Supportive Housing program has helped clients improve their quality of life in areas like health, education, and self-sufficiency. We're thrilled to share the following highlights of our impact in the past year:

INDIVIDUALS HOUSED

657

individuals, 282 of which were children



83% of clients who exited PSH moved on to other permanent housing, such as their own apartment.

HEALTH IMPROVEMENT



99% enrolled in health insurance



97% received preventative care

INCREASED SELF-SUFFICIENCY



81% maintained or increased their income



73% demonstrated increased life skills and self-sufficiency

ADVANCEMENTS IN EDUCATION



48% of 3 and 4 year olds enrolled in preschool



88% of high school seniors graduated

OUR PROGRAMS

SYSTEM NAVIGATION



Facing Forward provides guidance and support at all stages of the housing process while helping clients access resources for immediate health concerns and basic needs.

SKILLED ASSESSMENT

In partnership with local shelters, Facing Forward conducts one-time assessments focused on housing needs and vulnerability. We help clients enter Chicago's housing services waitlist and connect them to critical resources through referrals to service providers in the community.

Our Skilled Assessors completed housing assessments for

1,036

individuals in both English and Spanish in FY22.



HOUSING LOCATION

In partnership with local domestic violence agencies, Facing Forward quickly identifies and connects survivors of domestic violence and human trafficking with safe, stable housing to prevent or end experiences of homelessness and provide a foundation for healing.

Our Housing Location program served

77

individuals in FY22.

HOUSING NAVIGATION

Facing Forward provides short-term case management services to help unstably housed families and individuals access appropriate long-term housing opportunities. We provide guidance and support through the entire housing process, including obtaining documents, attending appointments, reviewing lease agreements, and physically moving.

Our Housing Navigation program served

124

individuals in FY22.

OUR PROGRAMS

COVID-19 RESPONSE

Facing Forward plays key role in Chicago's COVID-19 Expedited Housing Initiative

Facing Forward has partnered with All Chicago and other homeless services agencies from Chicago's Continuum of Care to rapidly move high-risk households out of congregate shelters and into stable housing through the Expedited Housing Initiative.

Facing Forward supported the initiative's Accelerated Moving Events to quickly help clients move through all steps to identify and connect with stable housing. During these one-stop moving events, clients uploaded documentation for housing applications, viewed apartments, and selected gently used furniture for their new homes.



Facing Forward helped

845

people move into stable housing.

Facing Forward served an additional

200

individuals on their journey to stability through the Expedited Housing Initiative.



OUR PROGRAMS

INNOVATIVE PROGRAMS FOR FAMILIES

Designed to address gaps in federally funded housing supports, our innovative Two-Generation programs target the housing, health, and wellbeing needs of families with children and expecting parents.

HOME CONNECTION

Partnering with Chicago Public Schools and University of Chicago Urban Labs, Facing Forward provides housing-focused case management to help students and their families who are experiencing homelessness or housing instability. Our Family Empowerment Team provides additional targeted services to promote healthy development and academic success for children and youth in each household.

Our Home Connection program served

253

individuals in FY22



FIRST FOUNDATIONS

This rapid re-housing pilot program serves families with an expectant parent or a child three years old or younger who are experiencing, or are at imminent risk of, homelessness.

Families in the First Foundations program receive housing location services, rental subsidy for two years, and comprehensive case management for children and adults, following the Two-Generation model. Facing Forward provides targeted supportive services such as employment assistance, parenting supports, and connections to healthcare and doula services, with the goal of helping families to move on from the program to permanent housing.

Our First Foundations program served 17 families (54 individuals) in FY22.

88% of participants have access to health insurance and a primary healthcare provider.

All participants who were pregnant reported a full-term pregnancy.

All households increased or maintained their income.

All households engaged in supportive services, such as employment assistance, early childhood visiting, and more.

All households received assistance to get on housing waitlists to help them transition to other stable housing after their 2 years in First Foundations.

FIRST FOUNDATIONS IN ACTION

A mom of three and pregnant with her fourth child, Shenany had struggled with homelessness and housing instability since childhood. As a young adult, she spent years moving her family from place to place, staying in shelters, and on the worst nights, sleeping in her car. Through First Foundations, Shenany and her children now have an apartment of their own and the strength of a community to count on.

Shenany dreams of attaining her GED and opening her own salon one day. For now, with the foundation of a home, she is focused on making her doctors' appointments and following their guidance to welcome home a happy and healthy new addition to her family.



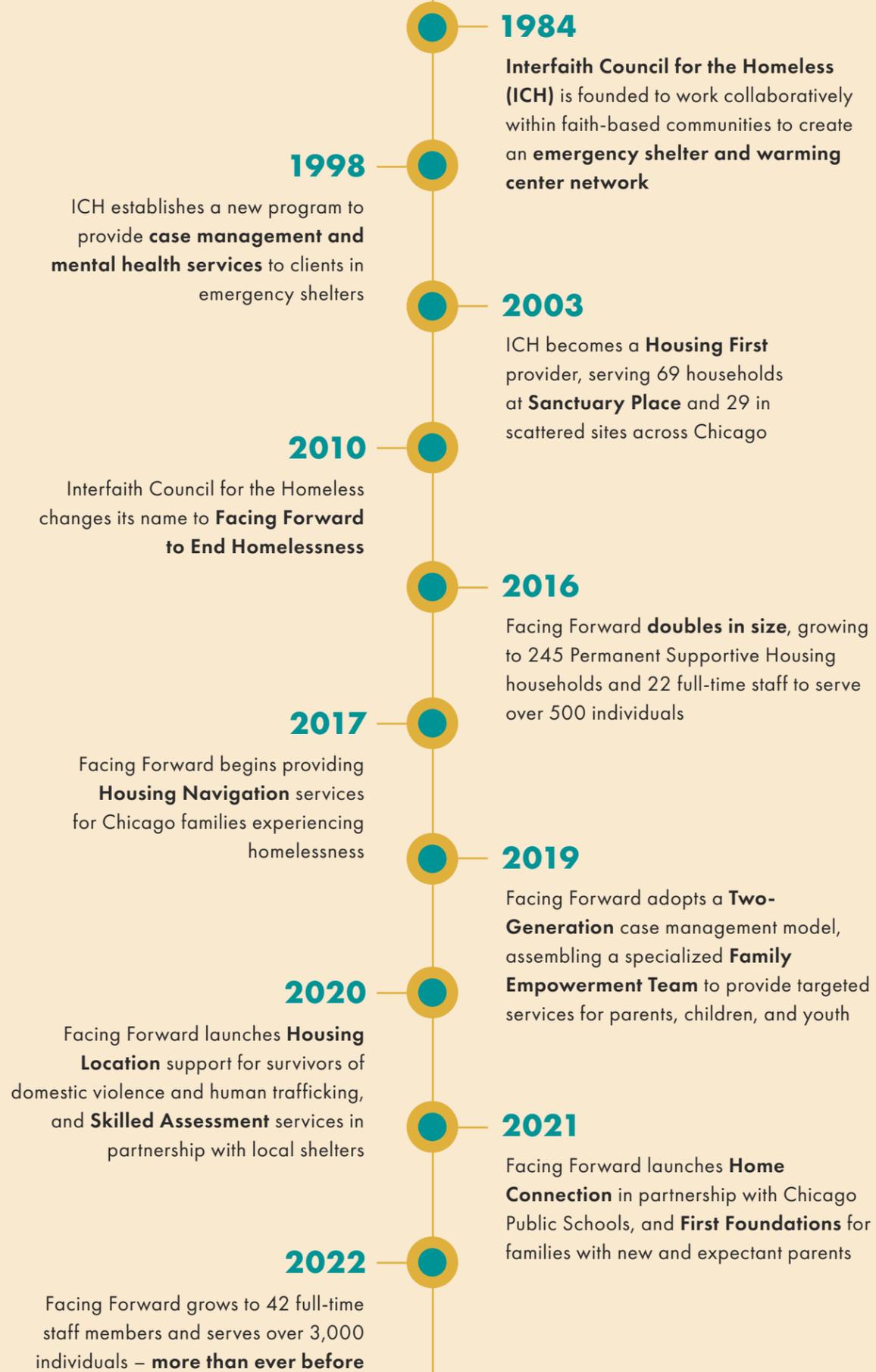
Watch Shenany tell her powerful story in her own words.



“It feels great to be in our own apartment. My kids are happier now... Sometimes I just sit back and smile at them. They motivate me to push forward.”

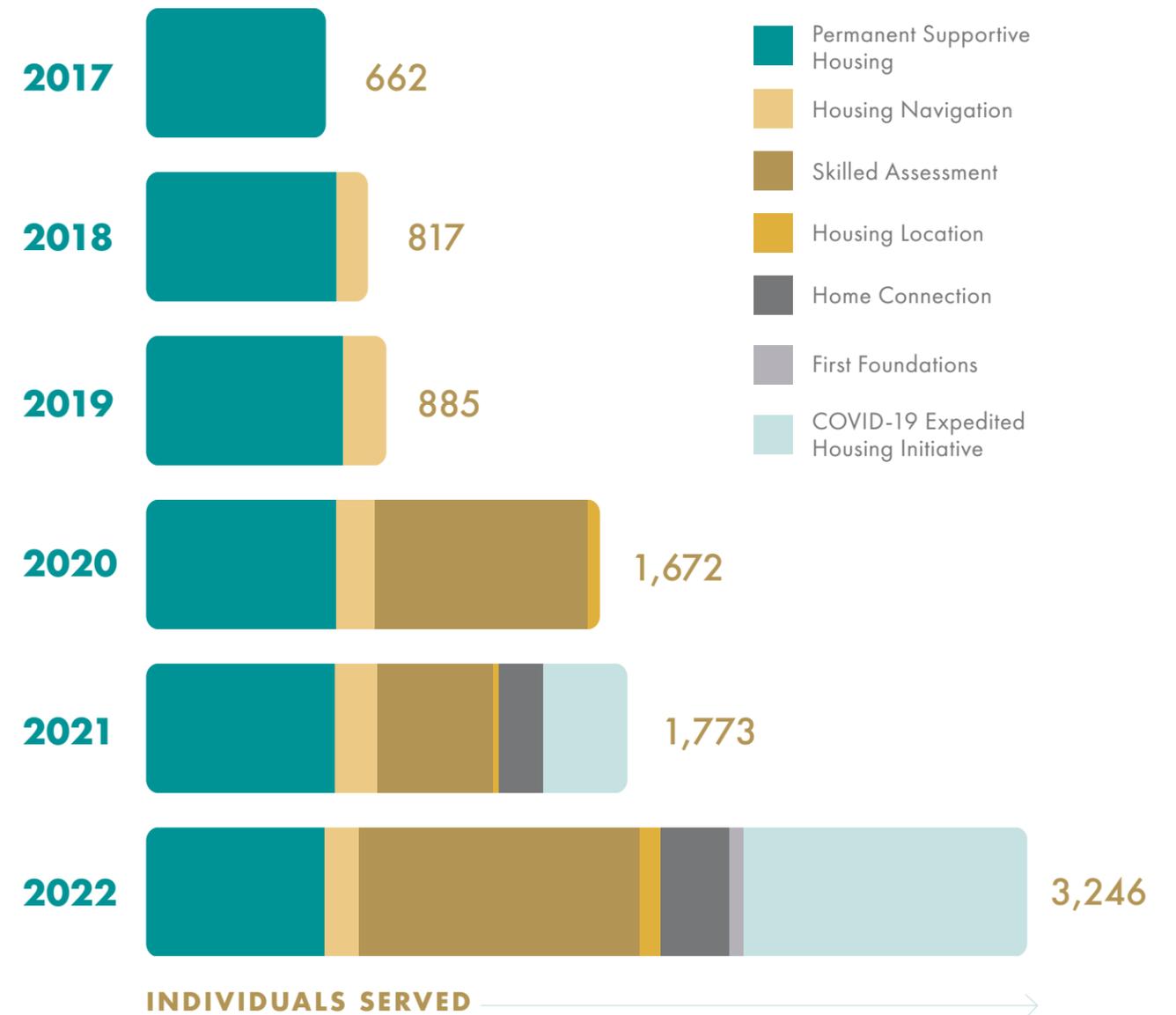
— SHENANY, FACING FORWARD CLIENT



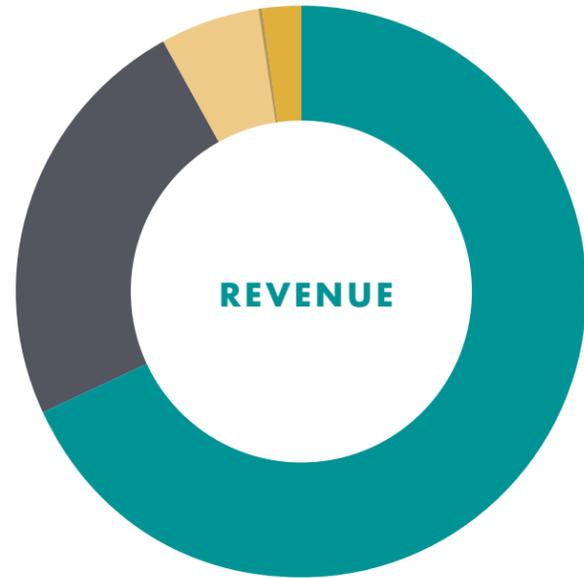


OUR GROWTH

Thank you to the incredible Facing Forward community for supporting our growth year after year and helping more of our neighbors on their journeys beyond homelessness.



FY 2022 FINANCIALS

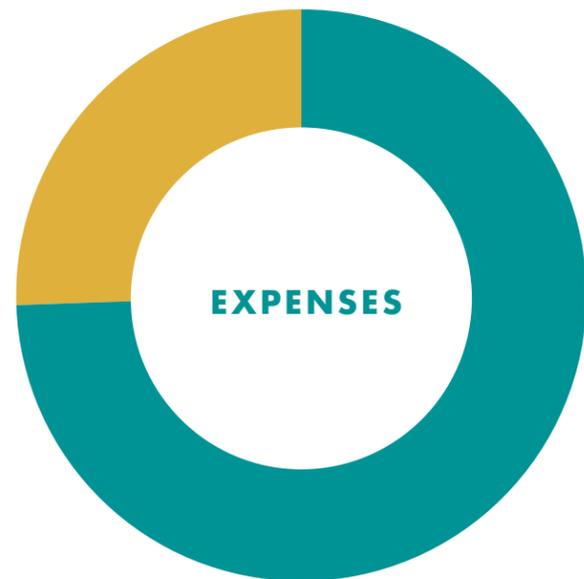


REVENUE:

\$6,996,734

- Government: \$4,753,377
- Foundations: \$1,668,477
- Contributions*: \$390,883
- Other: \$9,720
- Tenant Rents: \$144,277

* Individual, Corporate, Faith-based



EXPENSES:

\$6,201,651

- Programs & Services: \$4,601,123
- General & Administrative: \$1,600,528

TOTAL ASSETS:
\$3,939,429

TOTAL LIABILITIES:
\$126,414

TOTAL NET ASSETS:
\$3,813,015

This information summarizes Facing Forward's financial activities for the period between July 1, 2021 and June 30, 2022. The data was extracted from the organization's financial statements as of the period ending June 30, 2022, which were audited by an independent accounting firm. Because the information does not include all of the disclosures as required by generally accepted accounting principles, it is not intended to represent our financial condition or our operational results. A copy of the audited financial statements will be provided upon request.



GET INVOLVED WITH FACING FORWARD

- Corporate Partnership
- Landlord Partnership
- Tax-deductible Gift
- In-Kind Donations of School Supplies, Toys, Hygiene Items and Housewarming Baskets
- Host a Lunch & Learn
- Serve on One of Our Boards
- Volunteer
- Sign Up for Our Newsletter
- Follow Us on Social Media

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Stay up to date with all things Facing Forward. Scan or click on the QR code to follow us on social media and sign up for our newsletter!

To learn more about supporting Facing Forward, please contact **Melissa Anson** at melissa@ffchicago.org or (773) 265-1207 x 278

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We truly appreciate the generosity of our corporate, faith-based, foundation, government, individual, in-kind, and other supporters. As partners in our mission, you've helped end the cycle of homelessness for over 3,000 children and adults in FY 2022.

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ENVISIONING BETTER

WITH FACING FORWARD TO END HOMELESSNESS

HMB understands the drive to be better. Better experience is what we work to deliver in every matter, every relationship and all that we do.

We're proud to support Facing Forward's vision for a better future and their commitment to empowering individuals through housing and social services.



www.HMBLAW.com



Horton leads clients with complex needs & limited resources to a higher level of performance.

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People are at the heart of what we do.

At its heart, a business is about people. A group of people coming together to create something bigger than themselves. To create a solution or a product or an experience in the service of other people. At Huntington, it's our belief that running a business is about more than making money, it's about making people's lives better. So let's roll up our sleeves and get to work, together.

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M&M Bank is proud to partner with Facing Forward to End Homelessness to assist those in need in the communities we serve.

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Northern Trust is proud to support Facing Forward to End Homelessness. For more than 130 years, we've been meeting our clients' financial needs while nurturing a culture of caring and a commitment to invest in the communities we serve. Because some things can't be measured on a balance sheet.

FOR MORE INFORMATION CONTACT

Elise Woulfe, Vice President
Corporate Sustainability &
Social Impact
50 South LaSalle Street
Chicago, IL 60603
ew70@ntrs.com; 312.630.6000

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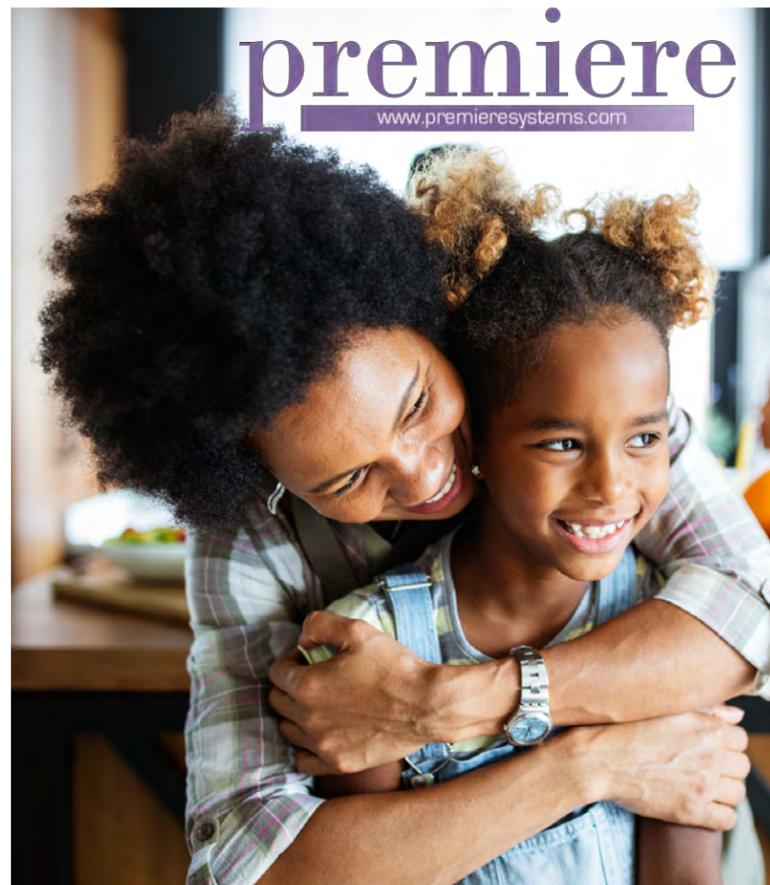
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